

Lifecycle Services

The ever-changing and evolving nature of telecom means that even though you don't always have a specific project that you need us for, it is always useful to have TC2 available for ad hoc requests, and even for taking care of certain specialized tasks for you each month.

Our Lifecycle support service fills this gap. We work with you to understand the level of on-going support that you are looking for and the types of tasks that you would like TC2 to support and perform. Then we collaborate with you to define a fee and payment structure that fits your needs and budget.

Our aim is to provide you with a highly cost effective way of accessing TC2's renowned expertise and resources on an ongoing basis, on terms which work for you. The result is to replicate and extend the benefits that you are used to seeing from TC2 projects into your day to day activities. We can also include and integrate legal support from our legal affiliate LB3 into our Lifecycle Services.

Some examples of the type of support that clients use our Lifecycle Services for are:

- Ad hoc benchmarking requests
- Reviewing vendor offers
- Negotiation support
- Contract document reviews
- Planning and strategy
- Invoice reviews and monitoring, and invoice error disputes
- Spend and usage reporting
- Market and industry input
- Technology advice and guidance