Unified Communication and Collaboration

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Unified Communication and Collaboration (UC&C) encompasses a broad range of technologies and applications that have been designed and supported as a single communications platform, and which enable companies to use integrated data, messaging, video, and voice in one supported product. UC&C provides integration of service features, options, and user accounts through multiple devices, including smartphones, laptops, and desktop PCs, and across multiple user personas.

UC&C solutions can be provisioned as premised-based, cloud-based, or hybrid solutions and paid for with a capital outlay or via numerous different as-a-service style pricing models. With the ability to quickly scale and implement upgrades and new applications, enterprises are replacing stand-alone legacy telephony systems with UC&C solutions that enable businesses to better optimize their processes and connect teams and information to deliver a superior collaboration experience.

At TC2 we have years of experience helping enterprises develop their UC&C strategy, developing detailed operational, technical, and commercial requirements needed for selecting the right solution, and sourcing the platform that best suits a company's long-term communications and collaboration needs.